



## MAC Update

2013



## Agenda

- Introduction to MAC
- JE Update
- MAC Audit Updates
  - Bad Debts
  - SSI Settlements
  - HITECH
- Questions & Answers

## Introduction to Noridian

- Noridian became Jurisdiction E MAC:
  - Part A – August 26, 2013
  - Part B – September 16, 2013

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## Introduction / Noridian Experience

- Noridian is headquartered in Fargo ND
- Office locations
  - AZ (Phoenix)
  - MN (Eagan)
  - ND (Grand Forks, Jamestown, Leeds)
  - WA (Seattle)
  - CA (Westminster – Call Center)
  - CA (Camarillo, future office)

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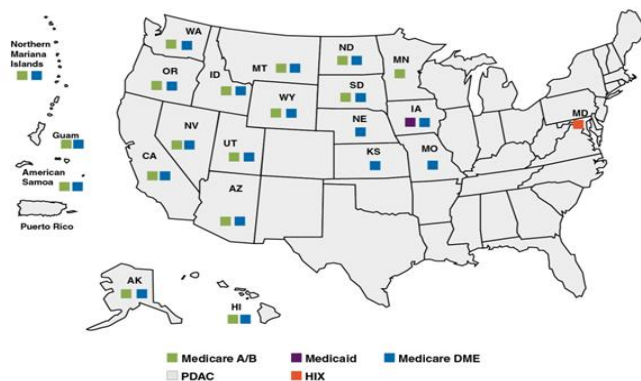
## Introduction/Noridian Experience

- A/B MAC Jurisdiction F for 10 western states
- A/B MAC Jurisdiction E for 3 western states and 3 US Territories.
- DME JD MAC – 17 western states, including JE states (CA, NV and HI)
- National PDAC contractor
- Medicaid and Health Insurance Exchange contractor (State of Maryland)

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## Introduction/Noridian Experience



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## JE Update - Staffing

- Fargo, ND – Cost Report Submission, Credit Balances, Debt Collection, Audit Functions(desk reviews, field audits, Reopenings)
- Eagan, MN – Reimbursement (PIP/Interim Rates), Audit Functions
- Camarillo, CA – First Coast Service Options Subcontract – Audit Functions
- Columbus, GA – First Coast Service Options Subcontract – Audit Functions (ends 12/31/13)

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## JE Update - Staffing

- Wisconsin Physician Services Subcontract – Audit Functions
- Federal Specialized Services Subcontract – PRRB Appeals

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## JE Update – Contact Information

- Mailing Address: (Cost Reports)
  - Noridian Healthcare Solutions
  - PO Box 6782
  - Fargo, ND 58108-6782
- Physical Address: (Certified/Courier)
  - Noridian Healthcare Solutions
  - 900 42<sup>nd</sup> St. S.
  - PO Box 6782
  - Fargo, ND 58103

## JE Update – Contact Information

- PRRB Appeals E-mail Option  
[JEPRRBAppeals@noridian.com](mailto:JEPRRBAppeals@noridian.com)
- JE Website  
[www.noridianmedicare.com](http://www.noridianmedicare.com)
- Provider Contact Center  
1-855-609-9960

## MAC Update – Bad Debts

- Bad Debt Listing Hints:
  - Complete current listing
  - Avoid illogical data, ex. Write off date prior to date of first billing
  - Cannot claim bad debt if still at collection agency
  - Account written off on provider's accounts

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## MAC Update – SSI Settlements

- 2006 – 2009
  - 90% of settlements completed as of September 2013
- 2010 – 2011
  - 90% of settlements to be completed within 1 year of CMS directive date
- Pre-2006
  - Can not be settled until SSI ratios have been recalculated by CMS

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## MAC Update – HITECH

- All MACs have been given HITECH Audits for the current contracting period by CMS.

What questions do you have?

The logo for Noridian, featuring the word "noridian" in a blue, lowercase, sans-serif font. The logo is positioned on a white background that is part of a larger graphic with blue and yellow geometric shapes.

**Thank You**